

# **Community Information Bulletin:**

## **Passenger Pick-Up**

Prepared By: The Milwaukee County Office of the Sheriff Airport Division

### Helpful Reminders for Picking Up Passengers at Mitchell Airport

In an effort to help alleviate some of the parking and traffic issues the Milwaukee County Sheriff's Office deals with daily at General Mitchell International Airport, the public is reminded of these simple steps to make their trip to the airport easier for picking up family or friends.

- Use the Cell Phone waiting area. The Cell Phone lot is FREE. This surface lot is located just south of the main parking structure. Watch for the signs. This lot is available to anyone picking up arriving passengers. Simply wait with your vehicle until your party arrives and retrieves their luggage. That person can then call to let you know they are ready to be picked up curbside. It takes less than a minute to go from the cell phone waiting area to the baggage curbside pickup area.
- Anyone choosing not to utilize the cell phone lot MUST keep moving. The airport drive circles around. Drivers must NOT park along the curbside area at any time. The curbside area is reserved for ACTIVE loading and unloading only. Drivers are advised that any vehicle stopped and not actively loading or unloading, is subject to a parking citation and/or towing.
- If you choose to park in the surface lot or parking structure, the first 30 minutes are FREE. This comes in handy when needing to assist someone in retrieving baggage.
- Drivers are cautioned to be aware as they navigate the drives. Numerous pedestrians cross the drives to get to the parking structure or to a rental car. Drivers must operate very carefully in these areas, especially during peak travel times. Pay attention. Look out for pedestrians and other cars.
- Deputy Sheriffs patrol the drives 24 hours a day, 7 days a week. Drivers must follow any direction given by a deputy. Deputies are there for everyone's safety and to ensure the safe and efficient flow of traffic.
- Drivers, who have questions, concerns or require any special accommodations may speak to any deputy at the airport or call ahead at (414) 747-5360.

Drivers who follow these simple steps when picking up passengers at Milwaukee County's General Mitchell International Airport will find their experience to be easy and pleasant.

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The information provided on this form is true, complete and correct to the best of the MCSO's knowledge, and made in good faith. Send comments regarding this form, or the content contained therein, to MCSO Deputy Inspector Edward Bailey, care of the Milwaukee County Sheriff's Office, 821 W. State Street, Room 107, Milwaukee, WI 53233 (or via the web at ebailey@milwcnty.com). The information contained in this material is intended solely for the use of the community, and relies on un-classified information maintained by Milwaukee County, by the MCSO, and publicly available via the World Wide Web.